



Philips HeartStart Onsite AED



SERVICE PROGRAM(S)

Good Samaritan Laws

Good Samaritan Laws specify that AEDs are to be maintained and tested according to the manufacturer's guidelines.

AED Results offers two service programs to meet the specific needs of our clients and the equipment being used.

Basic Service Program \$12.00 a month

1. AED Results will monitor the defibrillation pad cartridges and batteries regarding the date of installation and the expiration dates. Client will be notified when replacement is needed and the pad cartridges and batteries will be made available to the client at the *then* current price for replacement.
2. AED Results will respond within 24 hours of any unit use or concerns.
3. AED Results will provide assistance with the download of any information within 24 hours of use to the client only.
4. AED Results will monitor AED regulatory activity pertaining to client AED and report such to the client.
5. AED orientation training is available to the client at no charge and CPR/AED certified training is available at current rates.
6. AED Results will contact the client annually to:
 - (a) Confirm status of the 24/7 internal monitoring activity of the unit.
 - (b) Confirm location of the AED
 - (c) Confirm current AED Coordinator is the same person.
 - (d) Record status of currently trained responders

Full Service Program \$25.00 a month

1. AED Results will perform semi-annual on site or remote inspections confirming AED is in good working order, accessible, with no visible signs of damage.
2. AED Results will verify defibrillation pads/cartridges and batteries date of installation and expiration dates. Replacing when necessary as a part of this program.
3. AED Results will perform a battery insertion test (BIT) and document the results for our file with a copy given to the client AED Coordinator.
4. AED Results will confirm the 24/7 internal unit monitoring is taking place.
5. AED Results will provide emergency response within a maximum of 24 hours of any use or concerns.
6. AED Results will provide assistance with download of any incident information within 24 hours of use to the client only.
7. AED Results will monitor pertinent AED Government Regulatory activity and report such to the client.
8. AED Results will provide an inspection report to the site AED Coordinator twice yearly.
9. AED unit orientation training is available to the client at no charge. CPR/AED certification training is available at current rates.